



# The City Of Zillah

THE HEART OF WINE COUNTRY

503 First Avenue, P.O. Box 475, Zillah, WA 98953 • (509) 829-5151 • Fax (509) 829-5457

## 2020 CONSUMER CONFIDENCE REPORT (CCR)

### INTRODUCTION

We're pleased to present to you this year's Annual Quality Water Report. This report is designed to inform you about the quality water and services we deliver to you every day. Our constant goal is to provide you with a safe and dependable supply of drinking water. We want you to understand the efforts we make to continually improve the water treatment process and protect our water resources. We are committed to ensuring the quality of your water.

### Consumer Confidence Report Translation

“Este Informe contiene informacion muy importante. Traduscalo o hable con un amigo quien lo entienda bien.”

### Where can I find out more information about my drinking water?

If you have any questions about this report or concerning your water utility, please contact **Public Works Director** John Simmons, at 509-221-8493. We want our valued customers to be informed about their water utility. If you want to learn more, please attend any of our regularly scheduled City Council meetings. They are normally held at the council chambers located at 111 7<sup>th</sup> St. Zillah. The meetings are held on the first and third Monday of each month at 6:30 p.m. Due to COVID-19, meetings are currently being held telephonically. If you are interested in participating in the telephonic meetings you can call 509-949-1266. General drinking water issues can also be directed to the following contacts:

Environmental Protection  
Agency (EPA)  
Safe Drinking Water Act  
Hotline  
**(1-800-426-4791)**

State Department of Health  
Office of Drinking Water  
16201 E. Indiana Ave., Suite 1500  
Spokane Valley, WA 99216  
**(509) 329-2100**

### DESCRIPTION OF THE CITY'S WATER SYSTEM

Zillah derives its drinking water supply from groundwater wells. Wells No. 1 and 3 draw from the Ellensburg Formation aquifer. Well No. 2 draws from the Saddle Mountain Basalt aquifer. The wells pump groundwater to three storage reservoirs that provide protection against fire, power outages, and high-water use periods. Water is carried from the wells and reservoirs to customers' homes through approximately 18.7 miles of water distribution pipes. We have Zone 2 (Alteejen area) booster pumps and the booster pump station and reservoir on Cutler Way in service and operating.

## Water Production / Consumption:

The City of Zillah is required to file an annual report with the Department of Health on the volume of water pumped from its sources (water produced) and the volume of water sold to its customers (water consumed). The volume of water produced, and water consumed in 2019 are shown below:

<b>2019 Distribution System Leakage Summary:</b>	
Total Water Produced and Purchased (TP) – Annual Volume	131,447,099
Authorized Consumption (AC) – Annual Volume	123,208,728
Distribution System Leakage – Annual Volume <b>TP - AC</b>	8,238,371
Distribution System Leakage – Percent <b>DSL = [(TP - AC) / TP] x 100</b>	6.33%
3-year annual average	7.25%

The difference between production and consumption (%) is likely due in part to a water main break in the past year, source meters that need calibration, and possible broken residential meters. The City is working toward the implementation of a water use efficiency program which includes the establishment of specific water use efficiency goals to reduce the amount of water loss.

## Definitions

In this table, you will find many terms and abbreviations you might not be familiar with. To help you better understand these terms we've provided the following definitions:

*Non-Detects (ND)* - laboratory analysis indicates that the constituent is not present.

*Parts per million (ppm) or Milligrams per liter (mg/l)* - one part per million corresponds to one minute in two years or a single penny in \$10,000.

*Parts per billion (ppb) or Micrograms per liter* - one part per billion corresponds to one minute in 2,000 years or a single penny in \$10,000,000.

*Parts per trillion (ppt) or Nanograms per liter (nanograms/l)* - one part per trillion corresponds to one minute in 2,000,000 years, or a single penny in \$10,000,000,000.

*Variances & Exemptions (V&E)* - State or EPA permission not to meet an MCL or a treatment technique under certain conditions.

*Action Level (AL)* - the concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

*Treatment Technique (TT)* - (mandatory language) a treatment technique is a required process intended to reduce the level of a contaminant in drinking water.

*Maximum Contaminant Level* - (mandatory language) The “Maximum Allowed” (MCL) is the highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

*Maximum Contaminant Level Goal* - (mandatory language) The “Goal” (MCLG) is the level of a contaminant in drinking water below which there is no known or expected risk to health. LGs allow for a margin of safety.

## Water Quality Monitoring

The City of Zillah routinely monitors for constituents in your drinking water according to Federal and State laws. This table shows the results of our monitoring for the period of January 1<sup>st</sup> to December 31<sup>st</sup>, 2019. All drinking water, including bottled drinking water, may be reasonably expected to contain at least small amounts of some constituents. It's important to remember that the presence of these constituents does not necessarily pose a health risk.

TEST RESULTS						
Contaminant	Violation Y/N	Level Detected	Unit Measurement	MCLG	MCL	Likely Source of Contamination
Total Coliform Bacteria <b>All monthly tests were good except:</b>	N			0	(systems that collect 40 or more samples per month) 5% of monthly samples are positive; (systems that collect fewer than 40 samples per month) 1 positive monthly sample	Naturally present in the environment
<b>Total Positive test results on 7/18/19 at one site. 7/22/19 Re-test was done at the positive site and 3 additional sites. All tests came back negative.</b>	Y					
<b>Total Positive test results on one site 11/20/19. 11/21/19 Re-test was done at the positive site and 3 more additional sites. All tests came back negative.</b>	N					
	Y					

### (I.O.C.) Inorganic Contaminants

I.O.C. test was taken on Wippco Well. (S03) All test results were good and did not exceed the MCL.

### Total Coliform Monitoring

Total Coliform: The Total Coliform Rule requires water systems to meet a stricter limit for

coliform bacteria. Coliform bacteria are usually harmless, but their presence in water can be an indication of disease-causing bacteria. When coliform bacteria are found, special follow-up tests are done to determine if harmful bacteria are present in the water supply. If this limit is exceeded, the water supplier must notify the public by newspaper, television, or radio.

### **Nitrate Monitoring**

Nitrate in drinking water at levels above 10 ppm is a health risk for infants of less than six months of age. High nitrate levels in drinking water can cause blue baby syndrome. Nitrate levels may rise quickly for short periods of time because of rainfall or agricultural activity. If you are caring for an infant, you should ask for advice from your health care provider.

**Nitrates:** As a precaution, we always notify physicians and health care providers in this area if there is ever a higher than normal level of nitrates in the water supply.

All drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline at 1-800-426-4791.

### **GENERAL HEALTH EFFECTS INFORMATION**

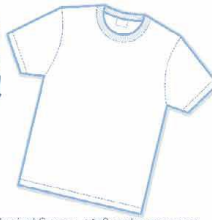
Some people may be more vulnerable to contaminants in drinking water than the general population. Immune-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by cryptosporidium and other microbiological contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

**We at the City of Zillah also work around the clock to provide top quality water to every tap. We ask that all our customers help us protect our water sources, which are the heart of our community, our way of life, and our children's future.**

***“CONSERVATION EDUCATION”***  
**“Ways you can help Save Water!”**

1. Fix leaky faucets and plumbing joints.
2. Install aerators on every faucet and reduce water flow to less than 1 gallon per minute.
3. Insulate water pipes to avoid wasting water while waiting for hot water to flow.
4. Turn off the water while brushing your teeth & while shaving. **Save about 10 gallons a day.**
5. Install water-saving shower heads or flow restrictors.
6. Take shorter showers. A standard showerhead uses 2.5 gallons per minute, so a shorter shower can add up in savings. Turn the water off while washing your hair and **save 150 gallons per month.**
7. When taking a bath, start filling the tub with the drain already plugged instead of waiting first for the water to get warm. Adjust the temperature as the tub begins to fill. An average bath **uses 70 gallons** when filled to the brim.
8. Capture the water while waiting for hot water to come down the pipes when showering or bathing and use this water for indoor plants or your garden.

Did you know? It takes **650 gallons** of water to create **one** cotton shirt!



That's something to know!

Water. Essential for life.

Source: United States Geological Survey, 2016. [water.usgs.gov](http://water.usgs.gov)

[DOH.WA.GOV/DrinkingWater](http://DOH.WA.GOV/DrinkingWater)

#WAH2O

**37 gallons.**

That's how much water it takes to grow enough coffee beans for **ONE** cup of coffee.



Water. Essential for life.

[TheValueOfWater.org](http://TheValueOfWater.org)

#WAH2O  
[DOH.WA.GOV/DrinkingWater](http://DOH.WA.GOV/DrinkingWater)

Your drinking water bill pays for:

- ♦ Testing and treatment.
- ♦ Pumps and miles of pipe.
- ♦ People working around the clock.



Tap water: **value** for your **money!**

[DOH.WA.GOV/DrinkingWater](http://DOH.WA.GOV/DrinkingWater)

#WAH2O

The human body is **60% water.**

Give yours the good stuff!  
We work hard to ensure your tap water is convenient, tested, tasty, & portable.



[DOH.WA.GOV/DrinkingWater](http://DOH.WA.GOV/DrinkingWater)

#WAH2O

**400,000** house fires each year.

We support those who keep the water flowing.



[DOH.WA.GOV/DrinkingWater](http://DOH.WA.GOV/DrinkingWater)

#WAH2O

**19** GALLONS OF WATER TO GROW **ONE APPLE**

Source: Science Media Center 2009



#ValueWater

#WAH2O

Value of Water COALITION

[DOH.wa.gov/DrinkingWater](http://DOH.wa.gov/DrinkingWater)  
[TheValueOfWater.org](http://TheValueOfWater.org)



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June 22, 2020

Dear Resident,

The City of Zillah has developed a Source Water Protection Program as required by the State Department of Health. Wellhead protection, a component of the program, involves protecting the land areas surrounding our wells. This plan will help prevent the contamination of our drinking water supply.

Part of the plan is a letter of notification to all potential sources of contamination to our wells, including residents. Many of us live within the wellhead protection zones surrounding the wells. This letter is intended to inform you and to serve as a reminder that hazardous materials put onto the ground (or in septic systems)

can contaminate our drinking water supply. Some examples of household hazardous materials are:

- Household chemicals including cleaners, bleach, and furniture polish.
- Home improvement supplies including paint, paint thinner and other solvents.
- Automotive fluids including motor oil, gasoline, antifreeze or similar products.
- Lawn and garden supplies including fertilizers and pesticides.

These materials should only be used and disposed of according to the manufacture's label instructions.

We are fortunate to have a very good supply of drinking water here in Zillah. It should be everyone's intent to keep it that way for our continued good use, and for those who come along after us. Thank you for following these guidelines. If you have any questions about this matter, please feel free to contact me at (509) 221-8493.

Sincerely,

John Simmons  
Public Works Director